

	Skills Knowledge	<p><u>Unit 4 - Networks</u> LO1 – Network interfaces, network components, network topologies, network protocols, networking models, IP Version</p> <p><u>Unit 12 – Mobile Technology</u> LO1 - Devices, connectivity, mobile device operating systems, current and potential future uses</p> <p><u>Unit 16 – Smarter Planet</u> LO1 - evolution of a Smarter Planet, Importance for a global society, impacts</p> <p><u>Unit 19 – Computer Software</u> LO1 – Systems software, application software, reasons for installation or upgrade</p> <p><u>Unit 20 – IT Technical Support</u> LO1 - IT Support roles, support process, client types, communicating advice,</p>	<p><u>Unit 4 - Networks</u> LO1 – network addressing, network data units, network security, network virtualisation LO2 – network configuration network services, IP configuration, testing tools</p> <p><u>Unit 12 – Mobile Technology</u> LO2 - uses of mobile technologies, ethical uses,</p> <p><u>Unit 16 – Smarter Planet</u> LO1 - business sectors, sectors with applications of a Smarter Planet</p> <p><u>Unit 19 – Computer Software</u> LO1 – carry out maintenance activities, types of installation</p> <p><u>Unit 20 – IT Technical Support</u> LO2 – diagnostic techniques, types of faults</p>	<p><u>Unit 4 - Networks</u> LO2 – network specification, network plan</p> <p><u>Unit 12 – Mobile Technology</u> LO3 - investigating business requirements, planning, technology business plan</p> <p><u>Unit 16 – Smarter Planet</u> LO2 - features for extension to Smarter Planet developments, feasibility study</p> <p><u>Unit 19 – Computer Software</u> LO2 - Software installation/upgrade considerations, work plan</p> <p><u>Unit 20 – IT Technical Support</u> LO2 – Documentation and record keeping, post fault testing</p>	<p><u>Unit 4 - Networks</u> LO3 – solution proposal, performance benchmarking tools,</p> <p><u>Unit 12 – Mobile Technology</u> LO3 - investigating business requirements, planning, technology business plan</p> <p><u>Unit 16 – Smarter Planet</u> LO2 - concept proposal LO3 - present concept proposal</p> <p><u>Unit 19 – Computer Software</u> LO3 – maintenance plan, maintenance activities</p> <p><u>Unit 20 – IT Technical Support</u> LO3 – communication techniques, effectiveness of technical provision</p>	<p><u>Unit 4 - Networks</u> LO3 – solution proposal, performance benchmarking tools,</p> <p><u>Unit 12 – Mobile Technology</u> LO3 - investigating business requirements, planning, technology business plan</p> <p><u>Unit 16 – Smarter Planet</u> LO2 - concept proposal LO3 - present concept proposal</p> <p><u>Unit 19 – Computer Software</u> LO3 – maintenance plan, maintenance activities</p> <p><u>Unit 20 – IT Technical Support</u> LO3 – communication techniques, effectiveness of technical provision</p>	COMPLETION OF COURSE
	Wider Curriculum						